

WHAT'S NEW AT VITA

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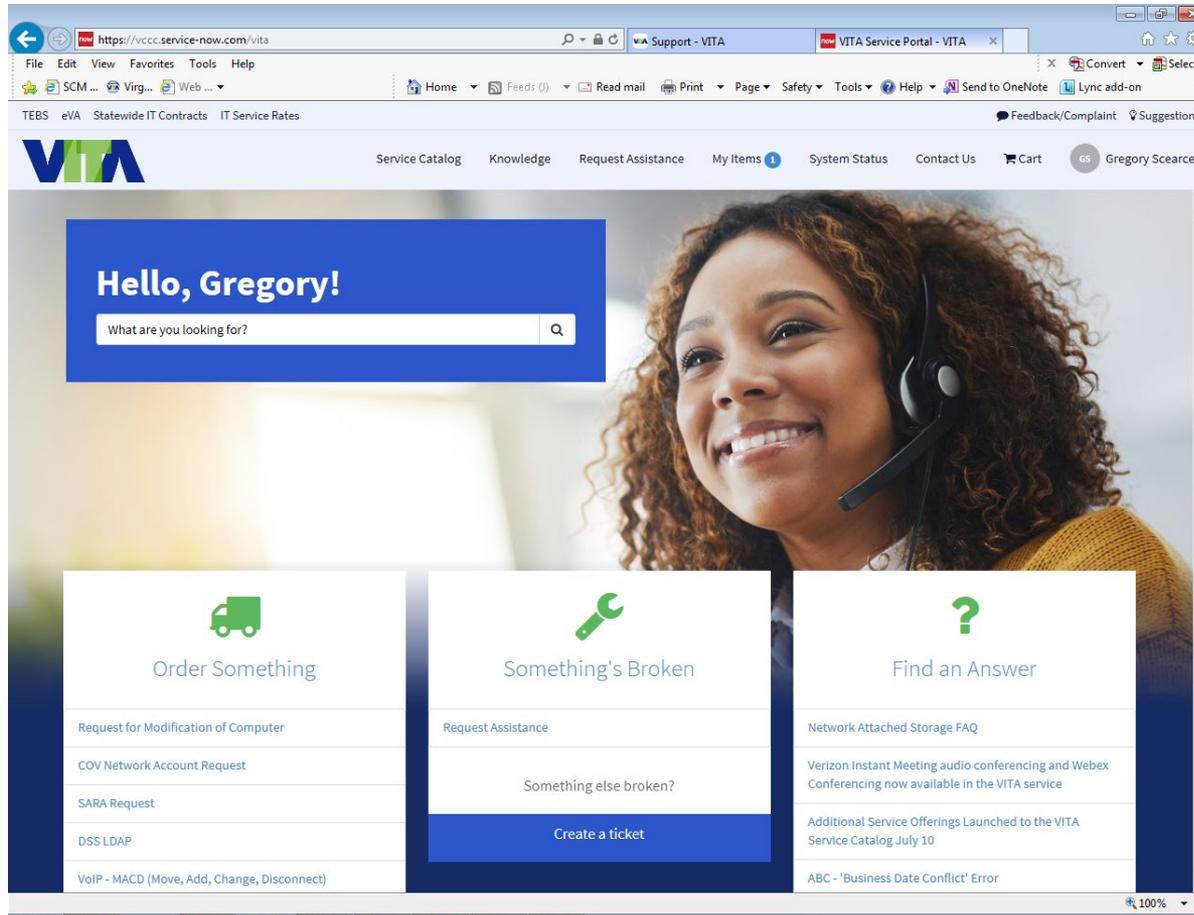


Forum2019 | **Unlocking the Potential of Procurement**

Agenda

- VITA Service Portal
 - Ordering PC's
 - Ordering Printers
- Peripherals before/after the fact
- eVA Ordering "V" code
- New Contracts
- Q's/A's

VITA Service Portal



The screenshot shows a web browser window displaying the VITA Service Catalog. The address bar shows the URL: https://vccc.service-now.com/vita?id=vita_sc_home. The page features a navigation menu on the left with categories like Domain Name Services, E911 Emergency Services, Geographic Information Systems, Mainframe Services, Messaging Services, Network Services, Other Catalog Needs, Personal Computing (with sub-items: Desktops, Laptops, Peripherals, Tablets), Printer Services (with sub-items: Multifunctional Device, Network Single Function Printer), Quick Links, Security Services, Server Services, and Service Improvement. The main content area displays a list of services with icons, titles, descriptions, and pricing.

Service Name	Description	Price	Frequency
COV Network Account Request	This is a type of account that is used to logon to the COV domain. Each person who uses a computer on the COV domain receives his or her own unique account or user name. This account can then be assigned access to resources within the domain.	\$0.00	\$0.00
Request for Modification of Computer	Modification of Personal computers	\$0.00	\$0.00
SARA Request	SARA Request	\$0.00	\$0.00
VoIP - MACD (Move, Add, Change, Disconnect)	Use this form to request a change or disconnect to an existing voice over internet protocol (VoIP) service.	\$0.00	\$0.00
Logon ID Request (Form VITA 003-01) – IBM Mainframe	This form, also known as VITA form 03-001, is used to request a logon ID to obtain access to the VITA IBM mainframe.	\$0.00	\$0.00
Group/Shared Mailbox Request	This is a COV e-mail account that specified people can access. As an example, numerous VCCC analysts have access to the vccc@vita.virginia.gov mailbox in order to assist those contacting the VCCC via e-mail.	\$0.00	\$0.00
Folder/Share Access Request	A folder (or share) on the COV network that can be "shared" by numerous individuals. These individuals are granted specific rights to the files within the	\$0.00	\$0.00

Browser: https://vccc.service-now.com/vita?id=sc_category&sys_id=c3dced17db4a7300e312748e0f961

Navigation: Home > Service Catalog > Personal Computing > Laptops

Search:

Item Name	Original Price	Current Price	Frequency
Dell Latitude 14 Rugged 5420 Field Worker - Ruggedized Laptop	\$0.00	\$177.67	Monthly
Dell Latitude 5490 Desk Centric - Standard Laptop	\$0.00	\$110.29	Monthly
Dell Precision 5530 Engineer - Premium Laptop	\$0.00	\$181.26	Monthly
HP EliteBook 840 G5 Desk Centric or Traveling Professional - Standard Laptop	\$0.00	\$110.29	Monthly
HP EliteBook 850 G5 Traveling Professional - Standard Laptop Plus	\$0.00	\$121.48	Monthly
HP ZBook 15 G5 Mobile Workstation Engineer - Premium Laptop	\$0.00	\$181.26	Monthly
MacBook Pro Traveling Professional - Premium Laptop	\$0.00	\$203.66	Monthly

Left Sidebar (Personal Computing: 83 items):

- Cloud and Oversight Services: 3
- COV Account Request: 16
- Domain Name Services: 1
- E911 Emergency Services: 3
- Geographic Information Systems: 1
- Mainframe Services: 10
- Messaging Services: 9
- Network Services: 8
- Other Catalog Needs: 12
- Personal Computing: 83
- Desktops: 6
- Laptops: 8
- Peripherals: 63
- Tablets: 3
- Printer Services: 23
- Quick Links: 4
- Security Services: 15

Browser: https://vccc.service-now.com/vita?id=sc_category&sys_id=e82d615bdb4a7300e312748e0f961

Navigation: Home > Service Catalog > Printer Services > Multifunctional Device

Search:

Item / Description	One-Time Price	Recurring Price	Frequency
 <p>Xerox B405DN This category 1 multifunctional print device is a desktop model with black and white print capability that is suited for low use. This device prints at 47 pages per minute on up to 8.5x14" paper.</p>	\$0.00	\$244.27	Monthly
 <p>Xerox B7025D This category 1 multifunctional print device is a desktop model with black and white print capability that is suited for low use. This device prints at 25 pages per minute on up to 11x17" paper.</p>	\$0.00	\$247.71	Monthly
 <p>Xerox B7035H This category 1 multifunctional print device is a standalone model with black and white print capability that is suited for low use. The device prints at 35 pages per minute on up to 11x17" paper.</p>	\$0.00	\$244.27	Monthly
 <p>Xerox B8045H This category 2 multifunctional print device is a standalone model with black and white print capability that is suited for moderate use. This device prints 45 pages per minute on up to 11x17" paper.</p>	\$0.00	\$312.19	Monthly
 <p>Xerox B8075H This category 3 multifunctional print device is a standalone model with black and white print capability that is suited for high use. This device prints 75 pages per minute on up to 11x17" paper.</p>	\$0.00	\$343.70	Monthly

100%

Entering Orders into eVA after VITA Service Portal



- Confirming Order
- VITA – SAIC for location

Ordering Peripherals



eVA Orders for IT Goods/Services not part of Infrastructure

- **“V” code all order regardless of amount**

New or Soon to be New Contracts

VITA has awarded 13 new PC Contracts
Applied Technologies Attronica CAS Severn
CDW Daly Dell Electronic Systems HP
Mobile Concepts NCS NTS PCMG SHI

New Printer/Copier contracts will be awarded just before the conference or right after

A new Microsoft Licensing Solution Provider will be awarded just before the conference or right after

New or Soon to be New Contracts continued

Two new contracts have been awarded for
Emergency Alerting and Notification

- OnSolve Intermediate Holding
- Everbridge

Three new contracts for Citizen-Facing
Websites/Applications & Support Services

- Virginia Interactive
- Sitevision
- 3Sixty Holding dba AIS Network



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